

**Bruce Community**



# Developments

## What We Do:

Business loans up to \$150,000

Young Entrepreneur loans up to \$5,000

Business Counselling and Support

Community Economic Development

Partner in Ontario Self Employment Benefit Program (OSEB)

Canada Youth Business Foundation (CYBF) Community Partner

## Contact Us

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233 Broadway Street  
Kincardine, ON  
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1-888-832-2232  
Fax: 519-396-8346

Email:  
[brucecfdc@bruce.on.ca](mailto:brucecfdc@bruce.on.ca)

## Owen Sound Satellite Office

173 8th Street East  
Owen Sound, ON  
519-372-9936

*Easy to use Templates for Creation of Accessibility Standards for Customer Service Policies Available!*  
**FREE 3 hour training course also included!**

With the Accessibility for Ontarians with Disabilities Act (AODA) legislation for Customer Service taking effect January 1, 2012, the Bruce CFDC with the assistance of the Ontario Association of Community Futures Development Corporation (OACFDC) are able to provide two different templates for policies regarding Accessibility Standards for Customer Service. Small business owners can purchase a template for their policies for Accessibility Standards for Customer Service. There are two templates, one for businesses with 20 or more employees and one for businesses with fewer than 20 employees. These templates are available for sale for \$50 per small business.

To assist business owners and their employees in understanding the new legislation and to allow compliance with the new regulations, we are pleased to offer a FREE three hour training course to accompany the policy template. For more information and to register please contact the Bruce CFDC office.

**Phone: 1-888-832-2232 or**

**Email: [brucecfdc@bruce.on.ca](mailto:brucecfdc@bruce.on.ca)**